How to Access the D11 Employee Health Clinic

1. Call 719-776-4611 for an appointment.
2. Come to the clinic.
3. Walk-ins welcome.

What to Bring

- BEST Health Plan Member ID
- Photo ID
- Copay

What to Expect

- Short wait time
- Same day appointments
- In and out in under 60 minutes

Penrose-St. Francis Primary Care
Centura Health Physician Group
3027 N. Circle Dr.
Colorado Springs, CO 80909

719-776-4611
Monday – Friday, 7 am – 7 pm
Saturday, 8 am – 5 pm
penrocestfrancis.org/psfpc

We are part of Centura Health, the region’s leading health care network.

Centura Health does not discriminate against any person on the basis of race, color, national origin, disability, age, sex, religion, creed, ancestry, sexual orientation, and marital status in admission, treatment, or participation in its programs, services and activities, or in employment. For further information about this policy contact Centura Health’s Office of the General Counsel at (303) 804-8166.
Penrose-St. Francis Primary Care and District 11 care about the health of you and your family. So, we’ve created a convenient employee health clinic (EHC) opening July 1, 2015, exclusive to employees and their dependents enrolled in the Colorado Springs School District 11 Health Plan. Our clinic is staffed by board-certified physicians, nurse practitioners and physician assistants trained to treat a wide variety of common illnesses, minor injuries or accidents. Walk-in, same day and scheduled appointments are available. Plus, we offer extended weekday and Saturday hours.

Services Offered
- Assessments/triage in urgent and emergency situations
- Treatment of minor acute illness & injuries
- Pharmacy*
- Flu shots
- On-site X-ray**
- On-site Laboratory services**

*Only available with a limited number of generic medications
**Only available in conjunction with a standard service

Services Not Offered*
- Chronic Condition Management*
- Annual/Routine Physicals*
- Prenatal Care
- Treatment of children under 2 months
- Medication Refills/Management
- Not a replacement for Primary Care
- Mental Health

*Contact your treating physician

Go to the Employee Health Clinic
- Cold & flu symptoms
- Ear, throat, sinus infections
- Minor fractures (fingers, toes)
- Nausea, vomiting, diarrhea
- Minor sprains, strains & splinters
- Mild fevers
- Rash, skin & eye infections
- Minor cuts & burns
- Stomach ailments
- Urinary tract infections
- Sore throat or cough
- Sinuses & allergies
- Bronchitis

Go to the Emergency Room
- Severe chest pain or difficulty breathing
- Compound fracture (when bone is visible)
- Convulsions, seizures or loss of consciousness
- Heavy, uncontrollable bleeding
- Deep stab wounds or gunshot wounds
- Moderate to severe burns
- Poisoning
- Head, neck or back injury
- Pregnancy-related problems
- Severe abdominal pain
- Signs of heart attack, and/or stroke
- Suicidal or homicidal feelings
- Severe fever

How Using the EHC Will Save You Money
Using the right level of care at the right time is important for your health and finances. The employee health clinic copay is lower than the copay collected by accessing your primary care provider, urgent care or the emergency department. The goal is to treat you quickly so that you can live the life you love. We will work with your treating physician to ensure that care is coordinated and make any necessary referrals if needed.

<table>
<thead>
<tr>
<th>Service</th>
<th>Employee Health Clinic</th>
<th>Primary Care Physician</th>
<th>Urgent Care</th>
<th>Emergency Department</th>
</tr>
</thead>
<tbody>
<tr>
<td>Office Visit</td>
<td>$20 copay</td>
<td>$35 copay</td>
<td>$60 copay</td>
<td>Deductible/Coinsurance</td>
</tr>
<tr>
<td>On-site Lab</td>
<td>+ Coinsurance</td>
<td>Deductible/Coinsurance</td>
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</tbody>
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When using the EHC, a copay will apply. If X-ray and/or Lab services are provided, then additional coinsurance applies.

What if your primary care physician is with Penrose-St. Francis Primary Care?
If you are currently seeing one of our physicians for primary care, then routine services, chronic condition management, and other non-EHC services will be billed under the primary care services benefit level and your regular copay will apply. If you are seen for the services listed as covered under the EHC, then inform the front desk staff to ensure the proper benefits are applied.